



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 27, 2024

Mr. John Kobylarz  
Safety Compliance Manager  
Jaguar Land Rover North America, LLC  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

NEF-107DC  
24V-134

**Subject:** Missing Warning for Turn Signal Failure/FMVSS 108

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAGUAR/I-PACE/2021-2024

**Mfr's Report Date:** February 22, 2024

**NHTSA Campaign Number:** 24V-134

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 2,015

**Problem Description:**

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2021-2024 Jaguar I-Pace vehicles. In the event that one of the turn signals stops working, the turn signal flash rate frequency will not adjust to warn the driver that a turn signal is not working correctly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

Inoperative rear turn signals may not notify other drivers of a turning vehicle, increasing the risk of a crash.

**Remedy:**

Dealers will update the Car Configuration File (CCF) software, free of charge. Owner notification letters are expected to be mailed April 12, 2024. Owners may contact Jaguar customer service at 1-800-452-4827. Jaguar's number for this recall is H475.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jaguar Land Rover North America, LLC's contact for this recall will be Debora Crews who may be reached by email at [debora.crews@dot.gov](mailto:debora.crews@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement