



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2024

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107DG
24V-115

Subject: 80-Amp Fuse May Fail

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/AMG C43/2023-2024
MERCEDES-BENZ/AMG C63E S/2024
MERCEDES-BENZ/AMG EQE/2023
MERCEDES-BENZ/AMG EQS/2023-2024
MERCEDES-BENZ/AMG SL43/2023-2024
MERCEDES-BENZ/AMG SL55/2023
MERCEDES-BENZ/AMG SL63/2023-2024
MERCEDES-BENZ/C300/2023-2024
MERCEDES-BENZ/CLE300/2024
MERCEDES-BENZ/CLE450/2024
MERCEDES-BENZ/E350/2024
MERCEDES-BENZ/E450/2024
MERCEDES-BENZ/EQE350/2023-2024
MERCEDES-BENZ/EQE500/2023-2024
MERCEDES-BENZ/EQS450/2023-2024
MERCEDES-BENZ/EQS580/2023-2024
MERCEDES-BENZ/GLC300/2023-2024
MERCEDES-BENZ/S500/2023
MERCEDES-BENZ/S580/2023-2024
MERCEDES-BENZ/S580E/2023-2024
MERCEDES-MAYBACH/S580/2023-2024
MERCEDES-MAYBACH/S680/2023-2024

Mfr's Report Date: February 16, 2024

NHTSA Campaign Number: 24V-115

Components:

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 31,848

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2023-2024 C300, AMG C43, S580e, S580, Maybach S580, Maybach S680, AMG SL43, AMGSL63, GLC300, EQE350, EQE500, EQS450, EQS580, AMG EQS, 2023 S500, AMG SL55, AMG EQE, 2024 E350, E450, AMG C63e S, CLE300 Coupe, CLE450 Coupe, and GLC300 Coupe vehicles. The 80-Amp fuses may have been manufactured incorrectly, which can cause the fuses to fail.

Consequence:

An 80-Amp fuse that fails can result in a sudden loss of drive power or a loss of critical safety functions such as the restraint systems or instrument cluster, increasing the risk of a crash or injury. Additionally, there could be an increased risk of a fire.

Remedy:

Dealers will replace the main fuse boxes, free of charge. Owner notification letters are expected to be mailed April 16, 2024. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mercedes-Benz USA, LLC's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement