



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 21, 2024

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-107DG
24V-110

Subject: Fuel Leak from Fuel Tank Suction Pump Failure

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A3/2015-2020
VOLKSWAGEN/GOLF/2015-2020
VOLKSWAGEN/GOLF SPORTWAGEN/2015-2019
VOLKSWAGEN/GTI/2015-2020
VOLKSWAGEN/JETTA/2019-2020

Mfr's Report Date: February 14, 2024

NHTSA Campaign Number: 24V-110

Components:

FUEL SYSTEM, GASOLINE

Potential Number of Units Affected: 261,257

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain front-wheel drive 2015-2020 Audi A3 Sedan, 2015-2019 Audi A3 Cabriolet, 2019-2020 Volkswagen Jetta GLI, 2018 Golf Sportwagen GP, 2018-2019 Golf Sportwagen A7, 2015-2017 Golf Sportwagen, 2015-2020 Golf GTI, and 2015-2020 Golf A7 vehicles. Due to a problem with a suction jet pump seal inside the fuel tank, fuel may flow into the evaporative emissions (EVAP) system and possibly leak out of the charcoal canister.

Consequence:

A fuel leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Dealers will replace the suction pump, free of charge. Owner notification letters are expected to be mailed April 12, 2024. Owners may contact Volkswagen customer service at 1-800-893-5298 or Audi customer service at 1-800-253-2834. Volkswagen's numbers for this recall are VW: 20UF/Audi: 20YF. Vehicles that were previously recalled under 16V-647 will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement