



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 22, 2024

Mr. Charles Smart  
Head of Claims Management Dept  
Triumph Motorcycles America, Ltd.  
Normandy Way  
Hinckley LE10 3BZ

NEF-107DM  
24V-109

**Subject:** Front Fork Caps May Detach

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIUMPH/TIGER SPORT 660/2023  
TRIUMPH/TRIDENT 660/2023

**Mfr's Report Date:** February 14, 2024

**NHTSA Campaign Number:** 24V-109

**Components:**

STRUCTURE:FRAME AND MEMBERS

**Potential Number of Units Affected:** 107

**Problem Description:**

Triumph Motorcycles America, Ltd. (Triumph) is recalling certain 2023 Trident 660 and Tiger Sport 660 motorcycles. Due to incorrectly machined threads, the front fork caps may strip and detach from the fork outer tube.

**Consequence:**

Front fork cap detachment can result in a loss of vehicle handling and control, increasing the risk of a crash.

**Remedy:**

Dealers will replace the fork caps, free of charge. Owner notification letters are expected to be mailed February 28, 2024. Owners may contact Triumph customer service at 1-678-854-2010. Triumph's number for this recall is SRAN 617.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Triumph's proposed owner notification letter and it is approved for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Triumph Motorcycles America, Ltd.'s contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement