



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2024

Mr. James Triana
Warranty Director
Foretravel, Inc.
1221 N.W. Stallings Drive
Nacogdoches, TX 75964

NEF-107HG
24V-101

Subject: Loss of Power Steering Assist

Dear Mr. Triana:

This letter serves to acknowledge Foretravel, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORETRAVEL/REALM/2023
FORETRAVEL/REALM PRESIDENTIAL/2023

Mfr's Report Date: February 9, 2024

NHTSA Campaign Number: 24V-101

Components:

STEERING

Potential Number of Units Affected: 17

Problem Description:

Foretravel, Inc. (Foretravel) is recalling certain 2023 Realm FS605 and Realm Presidential FS605P vehicles. The steering gear may have foreign material inside the gear that could build pressure within the system, resulting in a loss of power steering assist.

Consequence:

A sudden loss of power steering assist can increase the risk of a crash.

Remedy:

Foretravel will work with the chassis manufacturer, Shyft Group to replace the steering gears, free of charge. Owner notification letters are expected to be mailed April 03, 2024. Owners may contact Foretravel customer service at 1-800-955-6226.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Foretravel, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement