



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 13, 2024

Mr. Arinder Soomal  
Vicinity Motor Corporation  
3168 - 262nd Street  
Aldergrove, BC V4W 2Z6  
Aldergrove V4W 2Z6

NEF-107SS  
24V-092

**Subject:** Inadequate Clearance May Damage CNG Tank

Dear Mr. Soomal:

This letter serves to acknowledge Vicinity Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VICINITY/VI35/2022

**Mfr's Report Date:** February 9, 2024

**NHTSA Campaign Number:** 24V-092

**Components:**

FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY:MOUNTING

**Potential Number of Units Affected:** 14

**Problem Description:**

Vicinity Motor Corporation (Vicinity) is recalling certain 2022 Vi35 transit buses. Inadequate clearance may allow the CNG tanks to contact the supporting mounting structure and/or safety cables, damaging the tanks.

**Consequence:**

A damaged tank can leak natural gas, increasing the risk of a fire.

**Remedy:**

As an interim repair, dealers will inspect and adjust the mounting structure. If the vehicle's mounting structure cannot be adjusted, owners are advised not to drive their vehicle until the supporting member is replaced. When the final repair is available, dealers will inspect, secure the safety cables, install protective material on the tank, and replace the mounting structure and CNG tanks as necessary, free of charge. Interim owner notification letters explaining the safety risk are expected to be mailed in February 2024. A second notice will be sent once remedy parts become available. Owners may contact Vicinity customer service at 1-604-607-4000. Vicinity's number for this recall is CA-000-051.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Vicinity Motor Corporation's contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement