



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 13, 2024

Mr. Robert Alsip
Suzuki Motor USA, LLC
3251 E. Imperial Highway
Brea, CA 92821

NEF-107DM
24V-081

Subject: Drive Chain May Detach

Dear Mr. Alsip:

This letter serves to acknowledge Suzuki Motor USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUZUKI/GSX800/2024

Mfr's Report Date: February 7, 2024

NHTSA Campaign Number: 24V-081

Components:

POWER TRAIN:DRIVELINE:CHAIN/BELT

Potential Number of Units Affected: 360

Problem Description:

Suzuki Motor USA, LLC (Suzuki) is recalling certain 2024 GSX-8R motorcycles. The drive chain may detach due to missing rivets, which can result in a loss of power to the rear wheels.

Consequence:

A loss of drive power increases the risk of a crash.

Remedy:

Dealers will inspect and replace the drive chain and sprockets as necessary, free of charge. Owner notification letters are expected to be mailed February 19, 2024. Owners may contact Suzuki customer service at 714-996-7040 or 1-71542-1490. Suzuki's number for this recall is 3A02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Suzuki Motor USA, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement