



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 7, 2024

Ms. Lisa Hancock
Corporate Recall Administrator
Blue Bird Body Company
402 Blue Bird Blvd
Fort Valley, GA 31069

NEF-107HG
24V-068

Subject: Unintended Deactivation of Warning Lights/Stop Arm

Dear Ms. Hancock:

This letter serves to acknowledge Blue Bird Body Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BLUE BIRD/VISION/2021-2024

Mfr's Report Date: February 2, 2024

NHTSA Campaign Number: 24V-068

Components:

ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 5,197

Problem Description:

Blue Bird Body Company (Blue Bird) is recalling certain 2021-2024 Vision school buses. Firmware in the multiplex module may cause the warning lights to deactivate and the stop arm to retract without warning.

Consequence:

An unintended deactivation of the warning lights and retraction of the stop arm during use increases the risk of a crash or injury.

Remedy:

Dealers will update the multiplex firmware, free of charge. Owner notification letters are expected to be mailed March 26, 2024. Owners may contact Blue Bird customer service at 1-478-822-2242. Blue Bird's number for this recall is R24CX (SB).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Blue Bird Body Company's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement