



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 6, 2024

Mr. Troy Niswonger
Compliance Manager
Jayco, Inc.
903 South Main Street
Middlebury, IN 46540

NEF-107KL
24V-061

Subject: Incorrect Weld May Cause Seat Failure/FMVSS 207

Dear Mr. Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/ANTHEM/2020-2023
ENTEGRA/ASPIRE/2020-2023
ENTEGRA/CORNERSTONE/2020-2023
ENTEGRA/REATTA XL/2020-2023

Mfr's Report Date: February 1, 2024

NHTSA Campaign Number: 24V-061

Components:

SEATS

Potential Number of Units Affected: 148

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2020-2023 Entegra Anthem, Aspire, Cornerstone, and Reatta XL motorhomes. The pedestal mounting plate on the passenger's seat may be improperly welded, causing the plate to separate and the seat assembly to loosen or detach. As such, these seat assemblies fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 207, "Seating Systems" and number 210, "Seat belt assembly anchorages."

Consequence:

A loose or detached seat assembly increases the risk of injury.

Remedy:

Dealers will inspect for a missing weld and replace the pedestal as necessary, free of charge. Owner notification letters are expected to be mailed March 1, 2024. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9903602.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement