



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 31, 2024

Ms. Liz Jones
Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582

NEF-107KL
24V-049

Subject: Solar Panel May Detach

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIFFIN/CONVOY/2023-2024
TIFFIN/GH1/2023-2024

Mfr's Report Date: January 26, 2024

NHTSA Campaign Number: 24V-049

Components:

EQUIPMENT:ELECTRICAL:ACCESSORY GENERATOR:SOLAR PANEL

Potential Number of Units Affected: 67

Problem Description:

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2023-2024 Convoy and GH-1 motorhomes. The bracket that secures the solar panel to the roof may crack and break, which can cause the solar panel to detach.

Consequence:

A detached solar panel can become a road hazard and increase the risk of a crash.

Remedy:

Dealers will replace the brackets, free of charge. Owner notification letters are expected to be mailed March 22, 2024. Owners may contact Tiffin customer service at 1-256-356-8661. Tiffin's number for this recall is TIF-136.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Tiffin Motorhomes, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement