



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 25, 2024

Ms. Liz Jones  
Tiffin Motorhomes, Inc.  
105 2nd Street NW  
Red Bay, AL 35582

NEF-107KL  
24V-036

**Subject:** Incorrect Weld May Cause Seat Failure

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TIFFIN/ALLEGRO BUS/2022  
TIFFIN/ALLEGRO RED 360/2022  
TIFFIN/PHAETON/2022  
TIFFIN/ZEPHYR/2022

**Mfr's Report Date:** January 23, 2024

**NHTSA Campaign Number:** 24V-036

**Components:**

SEATS

**Potential Number of Units Affected:** 507

**Problem Description:**

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2022 Allegro Bus, Phaeton, Allegro Red 360, and Zephyr motorhomes. The pedestal mounting plate on the driver's seat may be improperly welded, which can cause the plate to separate and the seat assembly to loosen or detach.

**Consequence:**

A loose or detached seat assembly increases the risk of injury.

**Remedy:**

Dealers will inspect for a missing weld and replace the pedestal, as necessary, free of charge. Owner notification letters are expected to be mailed March 22, 2024. Owners may contact Tiffin customer service at 1-256-356-8661. Tiffin's number for this recall is TIF-135.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Tiffin Motorhomes, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement