



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 18, 2024

Mr. Corey Sprague  
Heartland Recreational Vehicles, LLC  
2912 Dexter Dr  
Elkhart, IN 46514

NEF-107KL  
24V-018

**Subject:** Incorrect Tire Size Information/FMVSS 120

Dear Mr. Sprague:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HEARTLAND/CORTERRA/2024

**Mfr's Report Date:** January 17, 2024

**NHTSA Campaign Number:** 24V-018

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 6

**Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2024 Corterra fifth wheels. The certification labels may have missing or incorrect tire size information. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 120, "Wheels and Rims-Other Than Passenger Cars."

**Consequence:**

Incorrect tire information could result in the wrong tires being installed on the vehicle, increasing the risk of a crash.

**Remedy:**

Heartland will send out replacement certification labels, free of charge. Owner notification letters are expected to be mailed March 15, 2024. Owners may contact Heartland customer service at 1-877-262-8032.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Heartland's proposed owner notification letter, and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Heartland Recreational Vehicles, LLC's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement