U.S. Department of Transportation
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

July 30, 2024

Mr. Kevin White
Global Manager, Product Safety
Meritor, Inc.
2135 West Maple
Troy, MI 48084

NEF-107HG
24E-062

Subject: Loss of Steering Control from Tie Rod Failure

Dear Mr. White:

This letter serves to acknowledge Meritor, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MERITOR/TIE ROD ASSEMBLY/9999

Mfr's Report Date: July 26, 2024

NHTSA Campaign Number: 24E-062

Components:
STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 475

Problem Description:
Meritor, Inc. (Meritor) is recalling certain replacement tie rods equipped with USK ball studs, part numbers A1-3102F4738, A1-3102E4737, and A1-3102P4748. The tie rod assemblies may contain ball studs that have been incorrectly heat-treated, which can cause them to break, and possibly result in tie rod failure.

Consequence:
Tie rod failure can cause a loss of vehicle steering control and increase the risk of a crash.

Remedy:
Dealers will inspect and replace the tie rods as necessary, free of charge. Owners may contact Meritor customer service at 1-866-668-7221.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Meritor, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

NHTSA
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION