



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 12, 2024

Lisa Wurster
Dana Incorporated
3939 Technology Drive
Maumee, OH 43537

NEF-107KL
24E-048

Subject: Loss of Steering Control from Tie Rod Failure

Dear Lisa Wurster:

This letter serves to acknowledge Dana Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DANA/D SERIES STEER AXLE/9999
DANA/E SERIES STEER AXLE/9999
DANA/REPLACEMENT TIE ROD/9999

Mfr's Report Date: June 10, 2024

NHTSA Campaign Number: 24E-048

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 11,090

Problem Description:

Dana Incorporated (Dana) is recalling certain D-Series and E-Series Steer Axles, and replacement tie rod assemblies for Dana D-Series and E-Series Steer Axles. The tie rod assemblies in these steer axles contain ball studs that may have been incorrectly heat-treated, which can cause them to break, and possibly result in tie rod failure.

Consequence:

Tie rod failure can cause a loss of vehicle steering control and increase the risk of a crash.

Remedy:

Dana will inspect and replace the ball studs as necessary, free of charge. Dana will notify original equipment manufacturers and distributors on June 24, 2024. Owners may contact Dana customer service at 1-419-887-3000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Dana Incorporated's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement