



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 11, 2024

Mr. Bruce Kim
CEO
Mando America Corporation
4201 Northpark Drive
OPELIKA, AL 36801

NEF-107KL
24E-046

Subject: Loss of Power Steering Assist

Dear Mr. Kim:

This letter serves to acknowledge Mando America Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MANDO/POWER STEERING CONTROL UN/9999

Mfr's Report Date: June 6, 2024

NHTSA Campaign Number: 24E-046

Components:

STEERING:STEERING CONTROL MODULE

Potential Number of Units Affected: 3,946

Problem Description:

Mando Corporation (Mando) is recalling certain Motor Driven Power Steering (MDPS) Power Packs. The printed circuit board in the Power Pack may short circuit, resulting in a loss of power steering assist.

Consequence:

A loss of power steering assist increases the risk of a crash.

Remedy:

The affected vehicle manufacturers will determine the appropriate remedy for their vehicles. Vehicle owners may contact their respective vehicle manufacturers customer service phone numbers.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Mando America Corporation's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement