



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 6, 2024

Bill Kaufman
Operations Manager
KUAT INNOVATIONS LLC
4520 W Kearney St
Suite 100
Springfield, MO 65803

NEF-107KL
24E-044

Subject: Bike Rack May Fail

Dear Bill Kaufman:

This letter serves to acknowledge KUAT INNOVATIONS LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KUAT/TRANSFER V2/9999

Mfr's Report Date: June 4, 2024

NHTSA Campaign Number: 24E-044

Components:

EQUIPMENT:MECHANICAL:CARRIER/RACK

Potential Number of Units Affected: 86,209

Problem Description:

KUAT INNOVATIONS LLC (Kuat Racks) is recalling certain Transfer v2 bicycle hitch racks. The pivot cams may become disengaged, which can cause the bike rack to unexpectedly drop.

Consequence:

A bicycle rack that drops unexpectedly can cause a bicycle to detach and become a road hazard, increasing the risk of a crash.

Remedy:

The remedy is currently under development. Owners are advised not to use their bike rack until the remedy has been completed. Kuat Racks will provide owners a redesigned pivot pedal, free of charge. Owner notification letters are expected to be mailed July 1, 2024. Owners may contact Kuat Racks customer service at 417-889-5820.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received Kuat Racks' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

KUAT INNOVATIONS LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement