



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 3, 2024

Pedro Duarte
Quality Manager
Nexxpro - Fabrica de Capacetes, S.A.
Zona Industrial Amoreira da G?ndara
Lote 11 - Amoreira da Gandara - Anadia
Anadia 3780-024

NEF-107SS
24E-039

Subject: Helmets May Not Protect From Impact/FMVSS 218

Dear Pedro Duarte:

This letter serves to acknowledge Nexxpro - Fabrica de Capacetes, S.A.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEXX/X.G10 MOTORCYCLE HELMET/9999

Mfr's Report Date: May 23, 2024

NHTSA Campaign Number: 24E-039

Components:

EQUIPMENT:MOTORCYCLE:HELMETS

Potential Number of Units Affected: 18

Problem Description:

Nexxpro-Fabrica de Capacetes, S.A. (Nexxpro) is recalling certain NEXX X.G10 helmets, sizes M and S. The helmets may have been manufactured without an extra carbon layer and may not provide adequate protection in the event of a head impact during a crash. As such, these helmets fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 218, "Motorcycle Helmets."

Consequence:

A helmet that does not provide adequate impact protection increases the risk of injury during a crash.

Remedy:

Nexxpro will notify owners and replace the helmets, free of charge. Owner notification letters are expected to be mailed June 14, 2024. Owners may contact Nexxpro customer service at 1-800-461-1226.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nexxpro - Fabrica de Capacetes, S.A.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement