



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 29, 2024

Mr. Victor Rodriguez  
MEKRA Lang North America, LLC  
101 Tillessen Blvd  
Ridgeway, SC 29130

NEF-107KL  
24E-004

**Subject:** Cab Mirror Assembly May Detach

Dear Mr. Rodriguez:

This letter serves to acknowledge MEKRA Lang North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MEKRA LANG/MAIN MIRROR HOUSING/9999

**Mfr's Report Date:** January 25, 2024

**NHTSA Campaign Number:** 24E-004

**Components:**

VISIBILITY:REARVIEW MIRRORS/DEVICES

**Potential Number of Units Affected:** 22,106

**Problem Description:**

MEKRA Lang North America, LLC (MEKRA) is recalling certain medium-duty mirrors manufactured for PACCAR vehicles. Please refer to the recall report for a list of part numbers. The glass lock ring on the cab mirror assembly may not be fully seated, allowing the mirror glass to detach.

**Consequence:**

A detached mirror glass can reduce driver visibility, increasing the risk of a crash.

**Remedy:**

Mekra will work with PACCAR to inspect the mirror glass lock ring and repair it as necessary, free of charge. Owners may contact MEKRA customer service at 1-803-337-4800.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Based on the provided remedy plan, it appears that your company may not be able to provide the required recall completion rate quarterly reports. If another company intends to file the report with detailed information about your company's remedy counts, please state so in the remedy section of the 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

MEKRA Lang North America, LLC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement