

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 18, 2024

Steve Gerhart Nuna Baby Essentials, Inc. 70 Thousand Oaks Blvd Morgantown, PA 19543

Subject: Front Harness Adjuster on Child Seat May Fail

#### Dear Steve Gerhart:

This letter serves to acknowledge Nuna Baby Essentials, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107ES

24C-002

### Makes/Models/Model Years:

NUNA/RAVA/9999

Mfr's Report Date: November 27, 2024

NHTSA Campaign Number: 24C-002

### **Components:**

CHILD SEAT: HARNESS: FRONT ADJUSTER BUTTON/RELEASE MECHANISM

**Potential Number of Units Affected:** 608,786

# **Problem Description:**

Nuna Baby Essentials, Inc. (Nuna) is recalling certain Rava child seats with a plastic harness adjuster button, manufactured between July 16, 2016 and October 25, 2023. Please see the recall report for a complete list of model numbers. Debris may enter the front harness adjuster and cause the mechanism to fail, resulting in a loose harness.

### **Consequence:**

In the event of a crash, the front harness may not restrain the child, increasing their risk of injury.

## Remedy:

Nuna will provide owners a remedy kit, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Nuna customer service at 1-855-686-2891 or via email at info.usa@nunababy.com.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.



## Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

#### AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

## AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

### AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

### AMENDED 573 REQUIRED.

### Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a child safety seat that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the child safety seat has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



Nuna Baby Essentials, Inc.'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

