

GENERAL REIMBURSEMENT PLAN

FERRARI NORTH AMERICA, INC.

Ferrari North America, Inc. has established a general reimbursement plan for customers who have incurred out-of-pocket costs for recall remedies in advance of Ferrari's notification to NHTSA of a safety-related defect or noncompliance in Ferrari vehicles. This plan is prepared to be consistent with the requirements of 49 U.S.C. 30120(d) and 49 C.F.R. 573.13. Ferrari reserves the right to modify the details of this plan for any given recall, and will identify any such modifications in its Part 573 report to NHTSA and, as appropriate, in owner communications sent pursuant to 49 C.F.R. Part 577.

This reimbursement program does not apply to repairs or replacements that were made within the period during which the original warranty would have provided for a free repair of the problem addressed by this recall, unless (i) a franchised dealer or authorized representative of Ferrari denied warranty coverage or (ii) the repair made under the warranty did not remedy the problem. Reimbursement also will not be provided if the pre-notification remedy was not of the same type as the recall remedy provided by Ferrari in a specified recall campaign, did not address the defect that led to this recall, or was not reasonably necessary to correct the defect.

To obtain reimbursement for pre-notification remedies, a customer will need to provide a receipt, which may be an original or copy, identifying the equipment replaced; and, if the pre-notification remedy was obtained at a time when the vehicle was covered under the original warranty program, documentation indicating that the manufacturer's dealer or authorized facility either refused to remedy the problem addressed by the recall under the warranty or that the warranty repair did not correct the problem addressed by the recall. In addition, a customer will need to submit a written and signed claim for reimbursement that contains the information required below.

The claim for reimbursement should include the following information:

- (a) the name and address of the claimant;
- (b) identification of their vehicle's make, model, model year, and vehicle identification number;
- (c) identification of the Ferrari Campaign number (Recall Campaign No. 86) or identification of the recall by reference to NHTSA's recall number; and
- (d) identification of the owner or purchaser of the vehicle at the time that the pre-notification remedy was obtained.

If a customer has any questions about the reimbursement program or need help in making a claim for reimbursement, the customer may write or call Ferrari North America, Inc., at the following address and telephone number:

Ferrari North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 816-2668 (National Technical Office)

Dated December 22, 2023