

Pre-Notification Reimbursement Plan for Safety Notice 719 (SN719)

Requirements for Reimbursement

You are eligible to receive reimbursement under this plan if all the following requirements have been met:

1. You own or owned a Terex TL48 model aerial device produced from February 2021 through September 2021. Proof of ownership is not required to be submitted.
2. You paid for the repair of the subframe insert tube welds within one calendar year prior to the June 21, 2023 recall launch date. The end date for pre-notification reimbursement is 10 calendar days after the date on which Terex South Dakota, Inc mails the last owner notification letter pursuant to 49 C.F.R Part 577.
3. You have an original or legible copy of the paid invoice or work order showing:
 - Your name and address at the time of the repair
 - Aerial device serial number or vehicle identification number (VIN)
 - Description of the reported issue, action taken to repair, and associated costs

Submit the above documentation with your warranty reimbursement claim

4. Submit this reimbursement form with the above required documentation using one of the following methods:

Mail: Terex South Dakota, Inc
Attn: Warranty Department
3140 15th Ave SE
Watertown, SD 57201

Email: utilities.warranty@terex.com

Procedure for Reimbursement Request

If your Terex TL48 model aerial device required repair of the subframe insert tube welds prior to the launch of the recall, you may apply for reimbursement by following the steps below.

1. Complete the Reimbursement Application on the reverse side of this page.
2. Send the Reimbursement Application to Terex South Dakota, Inc using one of the methods listed above. Include a legible copy of the paid invoice or work order as described in Step 3 above.
3. Retain copies of the paid invoice or work order and the completed Reimbursement Application for your records.
4. You will be reimbursed for the amount paid to repair the subframe insert tube welds on your TL48 model aerial device.

Any questions, concerns, or other correspondence related to this topic can be sent to Terex South Dakota, Inc using one of the above listed contact methods.

Any Reimbursement Application that is illegible, incomplete, or sent without a legible copy of the paid invoice or work order will be returned for completion or clarification. You may be contacted by Terex South Dakota, Inc if there are questions concerning your application for reimbursement.

REIMBURSEMENT APPLICATION FORM

Terex TL48 Model Aerial Devices - Subframe Insert Tube Welds Recall SN719

REQUIRED DOCUMENTATION MUST ACCOMPANY THIS FORM, SEE PAGE 1

Please print or type

UNIT INFORMATION (*REQUIRED)

CHECK if new owner

Customer Truck # _____

*Owner Name: _____

Owner Phone Number: _____

*Address req'd if new owner _____

*Truck VIN # _____

*Unit Serial Number: _____ (10 digits)

SERVICE PERFORMED BY

* Date of Repair _____

* Service Technician (ST) completing work: _____

* ST Company Name: _____ ST Location: _____

ST Contact Number: _____

* Total Amount of Reimbursement Requested: _____