CUSTOMER SERVICE

RECALL NOTICE

SAFETY RECALL N778 – REAR SURROND CAMERA BEZEL – WATER INGRESS	
AFFECTED MODELS	18–22MY L405 Range Rover and L494 Range Rover Sport
VOLUME AFFECTED	US 58,729 CAN 9,463
REPAIR	A concern has been identified where the reversing camera may display a poor image or no image at all because of water ingress into the camera housing/bezel. Lack of display of the rear camera image may result in the driver being unaware of objects or pedestrians behind the vehicle increasing the risk of an accident. The rear camera will be removed, inspected, replaced if the inspection fails and reinstalled with a new seal.
REPAIR TIME	0.6 hrs. + DIDO
CAMPAIGN LAUNCH	Repair bulletin published on February 22nd, 2024, for 18-22MY Range Rover only The bulletin will be re-issued to add Range Rover Sport model when the additional Nitto foam seals required for that model are available to be ordered by retailers. Timing estimated at Mid-April.
NOTES	Clients will be notified via mail on or before March 8th, 2024

SAFETY RECALL N830 – TAIL LAMP INOPERATIVE – WATER INGRESS	
AFFECTED MODELS	23MY Range Rover Sport
VOLUME AFFECTED	US 4,359 CAN 560
REPAIR	A concern has been identified with the right-hand tailgate and body mounted rear lamps which may experience water ingress leading to one or more lamp failures including loss of brake/stop lamp, outer marker lamp, reversing lamp and turn signal indicator. Loss of rear right hand lamp system functionality increases the risk of a rear end crash. The RH rear tail lamps will need to be replaced.
REPAIR TIME	0.4 hrs. +DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin: published on January 4th, 2024 Repair bulletin pending parts supply, expected in mid - March
NOTES	All affected new vehicles have been retailed. Clients will be mailed an interim notification by February 9 th , 2023. A 2 nd notification will be mailed when parts are available and repair appointments can be scheduled.