

INTEROFFICE MEMORANDUM

Original Publication Date: December 20, 2023

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support**SAFETY (NONCOMPLIANCE) RECALL 23TA16** *(Remedy Notice)***Certain 2022–2023 Model Year Corolla Cross
Passenger Airbag May Not Deploy as Designed****Condition**

The subject vehicles were previously inspected under a prior recall. Due to a problem with the inspection process specified by Toyota, the inspection may not have identified certain vehicles requiring the remedy. Without the remedy, the front passenger airbag may not deploy as designed due to a manufacturing error in the instrument panel where the airbag is located. As a result, the vehicles may not meet certain federal requirements, and there could be an increased risk of injury in a crash.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on December 20, 2023.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.