CONDITION OF CONCERN

The replacement frontal passenger air bag inflator may have been installed in the incorrect orientation during the previous Takata recall repair. The recall repair instructions may not have been followed properly, causing the inflator to be mis-installed. <u>Vehicles in Safety Recalls 1817L</u> and 2318A in Open status are not affected by this campaign.

SUBJECT VEHICLES:

Model	VIN range	Build Date Range
2004-2006 B-Series	Varies – VIN's repaired in Safety Recalls 1817L or 2318A**	May 22, 2003 through May 2, 2006

**Only the vehicles with a Closed 1817L or 2318A Safety Recall in eMDCS which also have a "Not Launched" or "OPEN" status for 6423L are affected.

OWNER NOTIFICATION: No later than January 12, 2024

MANDATORY AIR BAG INFLATOR RETURN

All inflator part numbers can be counted and shipped together for these returns. To schedule a return, please follow instructions on MGSS under this campaign or through the Dealer Assistance Group (DAG) website.

PARTS (INFLATOR NOT NEEDED UNLESS DAMAGED, CONTACT DEALER RECALL HELP)

Description	Part Number	Quantity	Notes	Scrap
Passenger Frontal Air Bag Inflator	ONLY INSTALL IF ADVISED BY DEALER RECALL HELP	1	Permanent Repair	No, see return info above
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store (no charge)	N/A

WARRANTY CLAIM PROCESSING INFORMATION

NOTE #1: IF THE AIR BAG INFLATOR IS DAMAGED AS A RESULT OF MIS-INSTALLATION TAKE A PHOTO OF THE AIR BAG MODULE AND SEND TO DEALER RECALL HELP WITH A DESCRIPTION OF THE PROBLEM. THEY WILL ADVISE NEXT STEPS AFTER REVIEWING THE PHOTO.

NOTE #2: ALL CLAIMS WILL BE MANUALLY REVIEWED BY THE WARRANTY AND/OR RECALL TEAMS FOR REQUIRED INSTALLATION AND PHOTOS. THE CLAIM WILL NOT BE PAID IF CLEAR, CORRECT REQUIRED PHOTO(S) ARE NOT ATTACHED TO THE CLAIM, NO EXCEPTIONS.

Recall 6423L – PAB "Permanent" Installation Inspection	Inspection of Passenger Frontal Air Bag Inflator (Correctly Installed)	Inspection of Passenger Frontal Air Bag Inflator (Incorrectly Installed, Removed and Installed Correctly)
Applicable Model	B-Series	B-Series
Warranty Type	R	R
Process Number	J2305A	J2305B
Symptom Code	99	99
Damage Code	99	99
Part Number Main Cause & Quantity	1FT1-57-K50A / 0 pc	1FT1-57-K50A / 0 pc (If air bag inflator is damaged, please contact Dealer Recall Help on OneMazda with a photo of the damaged module)
Labor Operation Number	YY840ARX	YY840BRX
Labor Hours	0.6 hrs.	0.7 hrs.
Sublet code: K1 (if needed, must conform to warranty policy)	Towing (up to \$600)	Towing (up to \$600)
Attachment ID: D40 (photo #1)	N/A	Photo showing incorrectly installed inflator with RO in the photo (see repair procedure for example)
Attachment ID: D40 (photo #2)	Photo showing correctly installed inflator with RO in the photo (See repair procedure for example)	Photo showing correctly installed inflator with RO in the photo (See repair procedure for example)
Attachment ID: D01	Repair Order	Repair Order

RENTAL CAR INFORMATION

Rental expenses exceeding the two-day limit <u>or</u> over the per day limit set by Mazda Warranty policy will require prior Warranty Department Authorization prior to giving the rental to the customer regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual.

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code		А
Symptom Code	N/A MCVP does not require claim	99
Damage Code		99
Part Number Main Cause		5555-64-23LR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice		Number from Rental Invoice
Number	submission	or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for
		the number of days
		customer had rental car
Sublet Text		Number of days rental car
		was supplied to customer

Rental Car Warranty Claim Information