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IMPORTANT SAFETY RECALL

{{ subscriber.first_name }},

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in certain 2023 Chieftain Elite, 2023-2024 Chieftain, Chieftain Dark Horse, Chieftain Dark Horse Icon, Chieftain Limited, Roadmaster, Roadmaster Dark Horse, Roadmaster Limited, Springfield, Springfield Dark Horse, and 2024 Roadmaster Elite motorcycles. Our records show you have purchased an affected vehicle.

Our records indicate that you are the owner of an {{ subscriber.recall_brand }} with VIN {{ subscriber.recall_vin }} affected by Safety Recall {{ subscriber.recall_notice }}.

Your motorcycle may have been built with an improperly routed crankshaft position sensor. This may cause the crankshaft position sensor to contact the front head pipe and result in a sensor failure and vehicle stall during operation, which increases the risk of a crash and serious injury.

What you should do: Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the inspection performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. This inspection should take approximately 20 minutes. Following the inspection, a replacement of the crankshaft position sensor may be needed. This will take approximately 40 minutes. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle. This work will be performed by your dealer at no cost to you.

Owner Next Steps:

- Visit our [Product Safety Recall](#) web page to verify if your motorcycle is impacted by this safety recall. Search for the model or vehicle identification number (VIN) on the site to confirm.
- Schedule an appointment with an authorized Polaris dealer. Do not attempt repairs yourself. Repairs must be done by an authorized Polaris dealer. Your local dealer can be found on our [Dealer Locator](#) web page.

- Your Polaris dealer is in the best position to answer your questions, but you may also contact our Indian Motorcycle Owners Connections Department at **1-877-204-3697** to speak with a representative.

Dealership Next Steps:

- To address this concern, Indian Motorcycle has authorized your dealer to inspect the crankshaft position sensor and replace if needed.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction for riders to enjoy.

-Indian Motorcycle

Received This Notice In Error?

This notice was sent according to our most current registration information. If you no longer own this vehicle, contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

This email was sent by Indian Motorcycle to {{ subscriber.email }} because you are a registered owner of a motorcycle affected by a recent safety recall notice. Please do not reply to this email. To contact us, please call us at 1-800-POLARIS or visit our [help page](#).

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