## **URGENT SAFETY RECALL NOTICE**

#### Your 2023 DODGE RAM 3500 TRADESMAN CREW CAB 4X2 is under recall for Malfunctioning SCCM.

# To schedule your recall repair contact your dealership or the FCA US Recall Team at <u>1-800-853-1403</u>.

Recall notice issued to:

Vehicle information:

VIN

2023 DODGE RAM 3500 TRADESMAN CREW CAB 4X2 Recall information: B2A/NHTSA 23V-799

*Visit <u>recalls.mopar.com</u> for more information or call the FCA US Recall Team at <u>1-800-853-1403</u>* 

### **Details of the Recall**

The Steering Column Control Module (SCCM) on your vehicle may have a turn signal selfcanceling anti-jam component out of specification, an internal short circuit on the SCCM printed circuit board (PCB), and/or a turn signal lever debouncing time limit which is too short. The SCCM in the suspect vehicles may cause the high beams to activate when using the turn signal, the turn signal to activate when using the high beams, and/or an inadvertent turn signal activation. A turn signal which remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction. High beam activation when the turn signal switch is activated may result in reduced visibility of oncoming drivers. An inadvertent turn signal activation may cause surrounding drivers to misunderstand the intent to change vehicle direction. Any of these conditions may cause a vehicle crash without prior warning.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will update the SCCM software, inspect and, if necessary, replace the steering column control module. The estimated repair time is 45 minutes.

### How do I schedule my **FREE** repair?

• Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC Team <u>1-800-853-1403</u> <u>recalls.mopar.com</u>