

6 December, 2023

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Sent via Email: A [REDACTED] entals.com

Re: **Notice of Defect and Recall Campaign # 23V794**

IMPORTANT SAFETY RECALL

Dear Prestige Dealer;

This notice is sent to you to advise that we have launched a formal NHTSA Recall campaign that will affect our customers. Prestige Trailer has decided that a defect which relates to motor vehicle safety exists in certain 2021 – 2024 Prestige AHV42-2 hopper bottom trailer(s).

Details are as follows:

- a. These trailers have tandem-axles and a double hopper bottom configuration for hauling grain. Only trailers that utilize a 2-speed gearbox to actuate the chute gates are affected. The chute gates on the bottom of each hopper are designed to be closed and locked shut after unloading and before travelling anywhere.
- b. However, if the vehicle is driven without the gates being locked, the open chute gate can vibrate past the stopper finger on the gate, thereby falling out of its track and onto the highway while in transit, increasing the risk of a crash.
- c. The chutes gates must be closed and locked before proceeding to travel with the trailer.
- d. The immediate measure to be taken is to educate the operator that the chute gates must be closed and locked shut before moving the trailer. Additionally, remedial corrective action for this deficiency is two-fold: add a decal to each opening/closing mechanism reminding the operator to close and lock the chute gates before moving

- the trailer. Secondly, to install a more permanent stopper on each gate that more positively prevents these chute gates from coming out of their track.
- e. This remedial corrective action can be accomplished at no cost to the Owner, by taking their trailer to your dealer location for the update to be carried out. Or if they wish to carry out the update themselves, Prestige Trailers will provide the parts at no cost to them and will reimburse for one labor hour of your time to carry out the work.
 - f. We will provide you with a list of the affected trailers which you have sold.

Our point of contact here at Prestige Trailers will be Mr. Randall Siemens, Service & Warranty Manager for Prestige Trailers.

If you are a lessor of a trailer covered under this Recall, you are required to send this notification to your lessee, by first class mail within 10 days of receipt of this notification.

We look forward to working with you to swiftly address this issue and get this corrective action in place.

Yours truly,
Prestige Trailers