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10/24/2023

Dear OEM

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trans/Air Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in a limited number of Trans/Air Dual Compressor Mounts. The mounts in question were installed on Starcraft Ford F650 commercial buses, where in isolated instances, when equipped with an optional stabilizer / sway bar, the compressors may contact the bar. This could result in a catastrophic failure of the compressor mount which potentially could result in any number of adverse safety conditions including loss of mode of power, which in turn could affect steering.

Trans/Air will be instituting a Mandatory Product Improvement for this product.

According to our records, these mount kits were installed as original equipment on vehicles manufactured at your facility, and you agree that they contain a safety defect, your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles.

To help you comply, should you decide to issue a safety recall of the vehicles that contain an affected mount, we have attached list of affected VINs, samples of a dealer service bulletin and a sample letter to dealers, which should facilitate your notification to dealers and owners of the recall and the required repairs and service procedures.

We thank you for your participation and your efforts in making this program a success.

Sincerely,

Tom Fisher
Technical Services Manager

Enc: Service Bulletin #23-001