

**23V-700**  
**In-Car / In-App Communication – Safety Recall Reminder**  
**26 Dec 2024**

**Title**

BMW Safety Recall 23V-700: Hands-On-Off Detection

**Text**

When the driver's hands are not in contact with the steering wheel, this condition may not be properly recognized. This could affect the operation of the Hands On-Off (HOO) detection system and, consequently, the Emergency Stopping Assistant (ESA) system. If the driver was not properly operating the vehicle (e.g., asleep, acute medical condition), the ESA system would not be activated. If this occurred, the vehicle would continue in a driving mode – as opposed to coming to a controlled stop via the ESA system – which could increase the risk of a crash.

Contact an authorized BMW center immediately to get your vehicle repaired for FREE. Dealer locator: [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

Advise all drivers of this important information.

For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).

**Short Text**

Important Safety Recall 23V-700: Hands-On-Off Detection. Contact an authorized BMW center immediately to get your vehicle repaired for FREE.

**Pop-Up Text**

Important Safety Recall: Contact an authorized BMW center immediately to get your vehicle repaired for FREE. Dealer locator: [bmwusa.com/dealer](https://www.bmwusa.com/dealer).