

URGENT SAFETY RECALL NOTICE

Your 2023 DODGE DODGE DURANGO PURSUIT VEHICLE AWD is under recall for IP Shifter Boot.

To schedule your recall repair contact your dealership or the FCA US Recall Team at **1-800-853-1403**.

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN

[REDACTED]

2023 DODGE DODGE DURANGO PURSUIT VEHICLE AWD

Recall information: 94A/NHTSA 23V-640

Visit recalls.mopar.com for more information or call the FCA US Recall Team at **1-800-853-1403**

Details of the Recall

The shifter assembly on your vehicle may experience an interference with the shifter boot when placed in the drive position. A shifter with shifter boot interference may not be able to maintain the drive position. A shifter that is not fully seated in the drive position may unexpectedly lose motive power, which can cause a vehicle crash without prior warning.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the IP mounted shifter boot. The estimated repair time is 1 hour. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

[1-800-853-1403](tel:1-800-853-1403)

recalls.mopar.com