

September 13, 2023

NONCOMPLIANCE INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Manufacturing, Texas, ["TMMTX"]
1 Lone Star Pass, San Antonio, TX 78264

Affiliated U.S. Sales Company

Toyota Motor North America ["TMNA"]
6565 Headquarters Drive, Plano, TX 75024

2. Identification of Involved Vehicles:

Based on production records, we have determined the involved vehicle population to be the vehicles listed in the table below.

Make/Car Line	Model Year	Manufacturer	Production Period
Toyota / Tundra	2023	TMMTX	February 24, 2023 through July 7, 2023
Toyota / Tundra Hybrid			February 28, 2023 through July 7, 2023

Note: (1) Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S.

(2) This issue only affects the vehicles with the spray-on bed liner accessory installed at the vehicles processing facilities during a certain production period. Other Toyota or Lexus vehicles sold in the U.S. did not have this accessory installed.

(3) Although not all of the involved vehicles are required under FMVSS 110, Paragraph S10.1 to add load carrying capacity modification labels, Toyota is including these compliant vehicles in the involved vehicle population out of an abundance of caution in the event that others may have added weight after Toyota sold the vehicles.

3. Total Number of Vehicles Involved:

Tundra	: 14,907
Tundra Hybrid	: 6,874
Total	: 21,781

4. Percentage of Vehicles Estimated to Actually Experience Noncompliance:

100% of the involved vehicles contain an erroneous load carrying capacity modification label as described in Section 5 below.

5. Description of Noncompliance:

The subject vehicles are equipped with a spray-on bed liner accessory installed after final vehicle certification and received a load carrying capacity modification label. Due to system errors, the weight of the accessory was incorrectly specified, causing the vehicles receiving the label to indicate an added weight less than the actual total weight of accessories installed. As a result, certain subject vehicles do not meet the requirement of FMVSS No. 110, Paragraph S10.2 that requires the label values to be accurate within one percent of the actual added weight. A vehicle which is loaded beyond its load carrying capacity may have an increased risk of a crash.

6. Test Results and Other Information:

During an internal training exercise, it was discovered that the accessory weight shown on the load carrying capacity modification label for certain 2023MY Tundra vehicles with a spray-on bed liner accessory was different from the actual total weight of added accessories calculated by summing up each accessory installed. Due to system errors during a part number change, previous part numbers with previous weights were used, and the beginning point of the issue was determined. A VIN-specific review of vehicles and the installed labels processed during this period was initiated to determine if the error resulted in a noncompliance. Based on the foregoing, on September 7, 2023, Toyota decided that certain subject vehicles do not meet the requirement of FMVSS No. 110, Paragraph S10.2.

7. Description of Corrective Repair Action:

All known owners of the involved vehicles will be notified to return their vehicles to a Toyota dealer. Dealers will replace the load carrying capacity modification label with an updated one at no cost to owners.

Reimbursement Plan for pre-notification remedies

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty, all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

8. Recall Schedule:

Notifications to owners of the affected vehicles will occur by November 12, 2023. A copy of the draft owner notification letter(s) will be submitted as soon as available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on September 13, 2023. Copies of dealer communications will be submitted as they are issued.

10. Manufacturer's Campaign Number:

23TA11