

Important

Instrument Panel Airbag Tear Seam Safety Recall

This re-notification applies to your

[Model Year1] [MAKE1] [MODEL1]

VIN: [VIN1]

Recall #N232414710



Safety Risk

The passenger side airbag may not properly deploy in a crash, increasing the risk of injury.



The Recall Repair is FREE

Your Chevrolet EV dealer will replace the instrument panel for FREE.



Call Your Dealer

[DEALER_NAME]

[DEALER_NAME]

[DEALER_ADDRESS1]

[DEALER_ADDRESS1]

[DEALER_CITY], [DEALER_STATE_PROV] [DEALER_POSTAL_CODE]

[DEALER_SERVICE_PHONE]

Find a Dealer

Please contact a Chevrolet EV Certified Dealer to complete this important FREE recall repair. When you make your appointment, please confirm with the dealer that they can make this EV recall repair.

Visit chevrolet.com/dealer-locator to find a dealer.

Need Help?

If you have any questions or concerns that your preferred Chevrolet Bolt EV dealer is unable to resolve, please contact the EV Concierge at 1-833-EVCHEVY (1-833-382-4389).

gm vehicle safety

Dear [FName][Business_Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a [Model Year1] [MAKE1] [MODEL1], which is affected by the Instrument Panel Airbag Tear Seam Safety Recall. Our records indicate that your vehicle has not been repaired for this recall.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain **2022-2023 model year Chevrolet Bolt EV** vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Why is your vehicle being recalled?

The instrument panels in these vehicles may have been manufactured without the perforation on the underside of the panel cover that allows the passenger-side airbag to properly deploy. If the perforation is missing, the **passenger side airbag may not properly deploy in a crash, increasing the risk of injury.**

What will we do?

Your GM dealer will replace the instrument panel. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 5 hours.

What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible. When scheduling your appointment, confirm with the dealer that they are an EV certified dealer.

Questions?

If you have questions or concerns that your dealer is unable to resolve, please call 1-833-EVCHEVY (1-833-382-4389).

Sincerely,

Regina Carto

Vice President, Global Product Safety & Systems



NHTSA

U.S. Department of Transportation

gm vehicle safety
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Milwaukee, WI 53201



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Sam Sample
1234 Main Street
Anytown, US 12345

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Please do not ignore this safety recall notice.

V-S2/23

Por favor no ignore este aviso de llamada a revisión de seguridad.

