

CRITICAL CONCERNS & FIELD SERVICE ACTIONS

RECALL H448 – HIGH VOLTAGE COOLANT HEATER FAILURE

SAFETY RECALL H448 – HIGH VOLTAGE COOLANT HEATER FAILURE	
AFFECTED MODELS	20-22MY I-PACE
VOLUME AFFECTED	US 668 CAN 11
REPAIR	A concern has been identified on certain vehicles without heated front windshield where the High Voltage Coolant Heater (HVCH) can fail to operate. Where the HVCH fails coolant cannot be heated and the windshield will not be defrosted. A replacement of the HV heater is required.
REPAIR TIME	6.0 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin Notification: August 8th, 2023 Repair bulletin is being prepared.
Notes	Owners will be notified via mail on or before September 22nd, 2023