

# IMPORTANT

## DRIVER FRONT AIRBAG INFLATOR SAFETY RECALL

This re-notification applies to your

[Model Year1] [MAKE1] [MODEL1]

VIN: [VIN1]

Recall #N232413120

or

Recall #N232413121



### Safety Risk

In the event of a vehicle crash, the driver airbag inflator may rupture, causing metal fragments to pass through the airbag and into the vehicle interior, which may result in injury or death.



### The Recall Repair is **FREE**

Your GM dealer will replace the driver front airbag inflator for **FREE**.



### Call Your Dealer

[DEALER\_NAME]

[DEALER\_NAME]

[DEALER\_ADDRESS1]

[DEALER\_ADDRESS1]

[DEALER\_CITY], [DEALER\_STATE\_PROV] [DEALER\_POSTAL\_CODE]

[DEALER\_SERVICE\_PHONE]

### Find a Dealer

Any Chevrolet, Buick, GMC or Cadillac dealer can make the Driver Front Airbag Inflator Safety Recall repair for **FREE**.

Chevrolet Volt owners, please confirm with the dealer that they can make this EV recall repair.

### Need Help?

1-866-467-9700

experience.gm.com/locate

## gm vehicle safety

Dear [FName][Business\_Name],

Our records, which are based primarily on state registration and title data, indicate that you are the registered owner of a vehicle which is affected by the **Driver Front Airbag Inflator Safety Recall**. Our records indicate that your vehicle has not been repaired for this recall.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain **2013 model year Buick Verano, Chevrolet Camaro, Chevrolet Sonic and Chevrolet Volt vehicles**. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products. It is important to contact your dealer to schedule your **FREE** recall repair appointment.

### Why is your vehicle being recalled?

In these vehicles, the front-driver airbag inflator may contain a supplier manufacturing defect that may result in inflator rupture during deployment. In the event of a vehicle crash and the driver airbag is commanded to deploy, the driver airbag inflator may rupture, causing metal fragments to pass through the airbag and into the vehicle interior, which may result in injury or death to vehicle occupants.

### What will we do?

Your GM dealer will replace the front driver airbag module. For some 2013 Volt vehicles, this will also involve replacement of the steering wheel. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately an hour.

### What should you do?

Contact your GM dealer to schedule your **FREE** recall repair as soon as possible. Chevrolet Volt customers should contact a Chevrolet dealer to arrange a service appointment as soon as possible. When scheduling your appointment, confirm with the dealer that they are an EV certified dealer.

### Questions?

If you have questions or concerns that your dealer is unable to resolve, please call **1-866-467-9700**. Chevrolet Volt customers, please call **1-833-EVCHEVY (1-833-382-4389)**.

Sincerely,

Regina Carto

Vice President, Global Product Safety & Systems



**NHTSA**

U.S. Department of Transportation

**gm vehicle safety**  
PO Box 3047  
Milwaukee, WI 53201



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Sam Sample  
1234 Main Street  
Anytown, US 12345

PRESORTED  
FIRST-CLASS MAIL  
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GENERAL MOTORS

**Please do not ignore this safety recall notice.**

V-S2/23

Por favor no ignore este aviso de llamada a revisión de seguridad.

