



INTEROFFICE MEMORANDUM

Original Publication Date: July 12, 2023

To: All Lexus Area General Managers
From: Gary Ross 
Vice-President, Product Quality and Service Support

SAFETY (NONCOMPLIANCE) RECALL 23LA02 (Interim Notice 23LB02)

Certain 2023-2024 NX and 2023 RX Models
Driver Airbag May Not Deploy

Specific information for Area support is provided below.

Condition

In the affected vehicles, the spiral cable assembly in the steering column may lose its electrical connection on the circuit controlling the driver's airbag. If this occurs, the airbag warning light will illuminate, and the driver's airbag may not deploy in a crash. As a result, the vehicle will not comply with certain federal motor vehicle safety requirements and may increase the risk of injury to the driver in the event of a crash.

Dealer Notification

The attached dealer letter will be sent to all Lexus dealers on July 12, 2023.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.