



7/7/2023

Defect and Noncompliance Information Report

Newmar Corporation discovered a potential non-compliance relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation’s Recall Service Bulletin number is 604 RSB.

Final Stage Vehicle Manufacturer

Newmar Corporation
355 N Delaware St.
Nappanee, IN 46550-0030

Inquiries should be directed to:

Rodney Newcomer
Codes and Compliance Manager
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-2007

Identification of Vehicles

The vehicle models involved in this recall are:
2020-2023 Bay Star Sport Class A motorhomes.
2019-2023 Bay Star Class A motorhomes.
2022-2023 Super Star Class C motorhomes.

These vehicles were built between 6/7/2018 and 6/19/2023.

Comprehensive Vehicle Population

The total number of vehicles included in this campaign is 372.

Effected Population Assessment

100% of the vehicles identified above may contain defective equipment.

Defect Description:

Newmar Corporation identified a seatbelt mounting bracket that was being modified on certain Newmar models. The modified bracket was tested and found to not be in compliance with FMVSS 207/210.

Safety Risk:

A seatbelt anchorage that does not meet FMVSS 207/210 could fail in an accident which could increase the risk of an injury.

Cause:

Newmar production modified the seatbelt mounting bracket to avoid an interference with a slideout roller on certain models equipped with a televator in the slideout.

Principle Event Chronology

In September 2022, Production notified Slideout Engineering of interference with seatbelt mounting bracket and the slideout roller location in the floor causing them to cut the bracket. Engineering reviewed design and determined a test was required to understand the consequence of the modification. The test was completed with a failing test.

In early to mid-June 2023, the issue was raised to the Enterprise Product Safety and Compliance team and an investigation was opened. After determining scope, the issue and population list was brought to the Warranty Reduction Meeting for discussion and was determined the issue should be escalated to the Product Safety Committee for review.

On June 29, 2023, the issue was presented to the Product Safety Committee, and it was decided to submit a notice of non-compliance to NHSTA and to conduct a recall to fix any units built with the suspect seatbelt mounting bracket. After filing the 573 with NHSTA an additional 4 units were found that should be included in the recall

Newmar Corporation is not aware of any property damage, injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this non-compliance.

At the time of this letter Newmar Corporation has not received any customer complaints or warranty claims for this recall.

Defect Remedy Program

Newmar Corporation will be conducting this recall in its entirety. Newmar will notify the owner by mail and instruct them to take their motorhome to an authorized service facility to have a new seatbelt mounting bracket along with additional fasteners to bring the dinette seatbelt into compliance with FMVSS 207/210 requirements. All repairs will be at no cost to the customer.

If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

**Service Department Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030
Phone – 1-800-731-8300**

Distributed Notices and Other Communications

Owner and dealer letters will be sent out on or before 9/5/2023

This report prepared by:
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Newmar Corporation