



IMPORTANT SAFETY RECALL

Steve,

Polaris has determined that on Model Year 2020-2023 Slingshot vehicles updated with Ride Command software SLS7AB. M32304A (released April 2023), after shifting out of reverse, the rear camera image may freeze and the rear camera image may not be displayed if shifted to reverse again. A rear camera with a deactivated image can reduce the driver's rear visibility, increasing the risk of a crash and risk of serious injury. Our records show you have purchased an affected vehicle. Polaris has informed the Consumer Product Safety Commission about the issue.

Our records indicate that you are the owner of a **Test** with VIN **Test** affected by Safety Recall **Test**.

What you should do:

Option 1: Polaris has extended all active and expired Ride Command+ subscriptions for three months and sent the updated software to all Ride Command+ equipped vehicles through an Over the Air Process. Your subscription status can be viewed at <https://ridecommand.slingshot.polaris.com/en-us/garage/>

Option 2:

You may choose to inspect the Ride Command software and report findings to Polaris. Navigate to <https://www.polaris.com/en-us/T-23-03/> and completing the Ride Command software update.

Providing this information will record completion of this safety recall, and confirm your vehicle's records are up to date. If you are uncomfortable with self-reporting, your dealer can also complete the inspection for you.

Option 3:

Contact your authorized Polaris dealer to schedule an appointment to have the inspection performed. This repair should take approximately 15 minutes. When making contact with your dealer, discuss dealership hours, their schedule and how long they will need to keep your vehicle.

Owner Next Steps:

- Visit our [Product Safety Recall](#) web page to verify if your vehicle is impacted by this safety recall. Search for the model or vehicle identification number (VIN) on the site to confirm.
- If you select **Option 3** and need assistance finding your dealer, please visit our [Dealer Locator](#) web page.
- Your Polaris dealer is in the best position to answer your questions, but you may also contact our Polaris Owners Connections Department at **1-800-765-2747** to speak with a representative.

Dealership Next Steps:

- If you select **Option 3**, your Polaris dealer has been authorized to complete the Ride Command update. This work will be performed by your dealer at no cost to you.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction for riders to enjoy.

-Polaris Slingshot

Received This Notice In Error?

This notice was sent according to our most current registration information. If you no longer own this vehicle, contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 working days after the day on which the notice is received.

This email was sent by Polaris Snowmobiles to steve.blanchette@polaris.com because you are a registered owner of an off-road vehicle affected by a recent safety recall notice. Please do not reply to this email. To contact us, please call us at 1-800-POLARIS or visit our [help page](#).