



IMPORTANT SAFETY MESSAGE



07/28/2023

IMPORTANT SAFETY RECALL
NHTSA Recall No. 23E-026

Kidron
PO Box 880
Washington, NC 27889
USA

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Carrier Transicold has decided that a defect which relates to motor vehicle safety exists in Supra 950/950MT/960 Series truck refrigeration units (together, the "affected TRUs"). To follow up on our prior owner notification letter sent in late May, and to reiterate the purpose of that letter, our records indicate that one or more affected TRUs are registered to your company under the serial number(s) listed in the attachment to this letter.

This is a safety recall notice under the National Traffic and Motor Vehicle Safety Act. Failure to perform the repair and inspection work described in this letter as soon as possible could result in property damage or personal injury.

If the unit's centrifugal clutch (which transmits mechanical torque from the diesel engine to the drivetrain to allow rotation through belts of the compressor, standby motor, and alternator) fails to deliver the required torque, it could lead to overheating of the clutch assembly and eventually to severe clutch failure. This situation, could lead to the clutch breaking apart, and hot pieces falling onto nearby flammable material and/or igniting the clutch belt, which could propagate a flame and result in a fire.

Your authorized Carrier Transicold dealer will contact you to arrange to have all affected TRUs shown in the attachment to this letter or otherwise in your possession inspected. The inspection and repair work described below will be provided at no charge to you. During the inspection, the dealer will (1) inspect the powertrain, check the condition of belt drive components; (2) inspect the unit for leaves/flammable debris and remove as required; (3) enable the CNF16 alarm Alt Aux shutdown configuration; (4) replace the unit bottom panel with a panel of different construction; (5) install a metal bracket at the engine plate. We estimate that these inspections and repairs will take approximately 1.8 hours.