



Ford Motor Company  
Ford Customer Service Division  
P.O. Box 1904  
Dearborn, Michigan 48121

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

**Your Vehicle Identification Number (VIN): 12345678901234567**

**Why are you receiving this notice?**

Recently, you should have received notification from Ford regarding a safety recall of your Fusion Energi® PHEV.

To help make things right, we'd like to offer you \$250.00 to help with additional fuel costs while you are not charging your vehicle.

Simply scan the QR code below with your mobile device or go to [fordownershipcare.com](http://fordownershipcare.com) and enter your personal PIN ABCD1234.

At Ford Motor Company, we are committed not only to building high-quality, dependable products but also to building a community of happy, satisfied customers. We appreciate your patience during this recall.

**Can we assist you further?**

Recall Concierge Team: For questions or concerns, we'll be happy to assist you at 1-833-807-3673 or [ford.com/support](http://ford.com/support). Representatives are available Monday through Friday: 8:30 a.m. – 5:30 p.m. (Eastern Time).

Thank you for your attention to this important matter.

Ford Customer Service Division



**This \$250.00 is eligible to be claimed on or before November 30, 2023**