

23S30 RECALL MESSAGE

FROM
Ford Motor Company

SUBJECT
Your Ford F-150® Lightning® truck replacement parts are in!

PREHEADER (Up to 95 characters)
Schedule your service today.

LOGO ALT TEXT
Ford Motor Company Logo

Schedule your service today.

View Online



We're ready and waiting to complete the recall service for your truck.

Your Vehicle Identification Number (VIN): {12345678901234567}
Recall Reference Number: 23S30

Good news! The replacement parts for Ford F-150® Lightning® Platinum® and LARIAT® trucks are here and ready to be installed.

The affected 2022–2023 model-year F-150 Lightning Platinum and LARIAT trucks that may have microscopic cracks in the outer lens of the rear light bar can now be repaired.

Thank you for your patience while we worked toward a solution for safety recall 23S30. When you bought your Ford F-150 Lightning, you became part of a family that takes pride in everything it builds.

Your understanding, trust, and loyalty are extremely important to us.

Now it's time for service. Our Ford-trained technicians are eager to make the repair and get you back on the road as soon as possible. Please [book your appointment online](#) or in the FordPass® App. For your convenience, your Ford Dealer may even be able to send a mobile technician to your business or job site to do the installation at no charge.

If you have any questions or need assistance, contact us by calling our Ford Customer Relationship Center at [833-926-3292](tel:833-926-3292) or by using our chat function at www.ford.com/help/contact/.

Again, thank you for your patience and for being a Ford Owner.

Ford Customer Service Division

RETAIL OWNERS: If you have questions or concerns, please contact our Ford Customer Relationship Center at [1-866-436-7332](tel:1-866-436-7332) or visit ford.com/support.

HEARING IMPAIRED: Dial [1-800-232-5952](tel:1-800-232-5952) (TDD). Representatives are available Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.



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[Contact Us](#)

Ford Motor Company
Customer Relationship Center (CRC)
P.O. Box 6248
Dearborn, MI 48126

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GEAR ID	204069754
IMG ALT TEXT	F-150® Lightning® truck is parked in front of a house garage at night.
LINK	https://www.ford.com/dealerships/#/context/owner
LINK LABEL INLINE	SERVICE_CTA
LINK	https://www.ford.com/help/contact/
LINK LABEL INLINE	CONTACT_CTA
LINK	https://www.ford.com/support/
LINK LABEL INLINE	SUPPORT_CTA