

CRITICAL CONCERNS & FIELD SERVICE ACTIONS

RECALL N798 – 17-20MY DISCOVERY REAR SIDE DOOR LATCH WATER INGRESS

SAFETY RECALL N798 REAR SIDE DOOR LATCH WATER INGRESS – USA ONLY

AFFECTED MODELS	17-20MY Discovery
VOLUME AFFECTED	US 29,861
REPAIR	A concern has been identified on certain vehicles where customers have reported a rear passenger door is unlatched when in the closed position and no reported indication provided of an unlatched condition on the instrument cluster. Some customers have reported that a rear passenger door has opened while the vehicle was in motion. Affected vehicles will be repaired by disabling the Unilatch Keyless vehicle (KV) entry function on both rear side doors.
REPAIR TIME	1.6hrs + DiDo
CAMPAIGN LAUNCH	Admin Bulletin notification on June 15th, 2023 Repair publication is imminent, pending receipt of parts stock.
Notes	Owners were notified via mail on July 28th , 2023