CUSTOMER SERVICE

RECALL N784 – INOPERATIVE REAR LAMPS 22-23MY RANGE ROVER

SAFETY RECALL N784 INOPERATIVE REAR LAMPS	
AFFECTED MODELS	22-23MY Range Rover
VOLUME AFFECTED	US 12,922 CA 640
REPAIR	A concern has been identified on certain Range Rover vehicles where the where the rear lamp mounted in the body could partially or permanently fail to operate as a result of damage to the rear tail lamp link lead wiring caused by a foam block located adjacent to the lamp on the interior of the body shell. Retailers are to remove and discard the foam and inspect for damage to the wires and replace lamps if necessary.
REPAIR TIME	Inspection 0.2 hrs. Repair 0.2-0.3hrs+ DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin notification on June 15th, 2023 Repair Bulletin is TBC when parts are available.
Notes	It is estimated that <2% of affected vehicles will need replacement taillamps. Owners will be notified via mail on or before July 28th , 2023
CUSTOMER LOVE UNITY INTEGRITY GROWTH IMPACT	