

HV Related Actions

Post Campaign Repair related to H441, H459 and H471

TA cases will no longer be required. Retailer will need to complete the following:

1. Complete vehicle diagnoses through Topix → Fault and Breakdown.
1. Confirm which Modules need replacement. (FRED)
2. Order the correct parts needed
3. Repair the vehicle

Note: TA can be opened if Technical Assistance is required



H484

A TA is only needed, when these vehicles have flagged a Battery Traction Fault. (P1B48-00)

1. TA will be Escalated to Engineering
2. TA's will be held pending the availability of parts and a repair process for the H484 Recall campaign.
3. The TA will remain open.

