

CRITICAL CONCERNS & FIELD SERVICE ACTIONS

JLR

RECALL H441 – BATTERY ENERGY CONTROL MODULE (BECM) SOFTWARE UPDATE

SAFETY RECALL H441 – I-PACE BECM SOFTWARE UPDATE

AFFECTED MODELS	19-24 MY I-PACE
VOLUME AFFECTED	US 6422 CAN 648
REPAIR	Vehicles may experience thermal overload which may show as smoke or fire, that may occur underneath the vehicle where high-voltage battery is located. An update to the BECM is required to provide enhanced diagnostics software that will monitor the battery pack assembly operational status that indicates where the battery contains conditions which may lead to overheating. A warning message will be displayed to the driver should these battery conditions be detected. All affected vehicles can be updated by a wired update using TOPIx Cloud. 21-24MY vehicles will also be subject to an update via Software over the air (SOTA) as part of the 4.0.0. release.
REPAIR TIME	TOPIx cloud wired update - 0.2Hrs + DIDO
CAMPAIGN LAUNCH	BECM Software Phase 1 launched on June 19 th , 2023 Phase 2 BECM software has been temporarily removed for software fixes. Release date for EVA1 and EVA 2 versions of revised software is TBA Recall repairs continue using Phase 1 software
Notes	See Recall H459 for corrective action on vehicles incorrectly repaired in H441.