

RECALL H441 – BATTERY ENERGY CONTROL MODULE (BECM) SOFTWARE UPDATE

SAFETY RECALL H441 – I-PACE BECM SOFTWARE UPDATE	
AFFECTED MODELS	19-24 MY I-PACE
VOLUME AFFECTED	US 6422 CAN 648
REPAIR	Vehicles may experience thermal overload which may show as smoke or fire, that may occur underneath the vehicle where high-voltage battery is located. An update to the BECM is required to provide enhanced diagnostics software that will monitor the battery pack assembly operational status that indicates where the battery contains conditions which may lead to overheating. A warning message will be displayed to the driver should these battery conditions be detected. All affected vehicles can be updated by a wired update using TOPIx Cloud. 21-24MY vehicles will also be subject to an update via Software over the air (SOTA) as part of the 4.0.0. release..
REPAIR TIME	TOPIx cloud wired update - 0.2Hrs + DIDO
CAMPAIGN LAUNCH	TOPIx Cloud Repair Launched June 19 th , 2023, with a Technical Q & A. and SOTA has been deployed to all eligible 21-24MY vehicles . Content presented in June Shop Foreman and Service Advisor Webinars.
Notes	Following recall completion, at this time, all vehicles flagging a traction battery fault require a TA case to be submitted to support engineering diagnosis. Vehicles with a confirmed battery defect can be held pending the release of Phase 2 vehicle BECM software along with the necessary parts, all estimated to be available starting from mid-October. This software will then support the diagnosis and potential replacement of one or more battery modules.