

James Patterson

From: JLRNA Customer Service Publications
Sent: Monday, June 26, 2023 11:41 AM
To: s14m16v3ar@jlrdemo.netlink.com
Cc: um-nsc-usa-jag-alerts; um-nsc-can-jag-alerts; um-nsc-usa-lr-alerts; um-nsc-can-lr-alerts
Subject: Jaguar Land Rover North America Service Advisor Conference Call - Wednesday, June 28th, 2023 at 1:30pm Eastern / 10:30am Pacific - Link Attached

Dear Retailer Staff:

I am writing to invite you to the next JLR NA Service Advisor Conference Call, Wednesday June 28th at 1:30pm Eastern / 10:30am Pacific.

This call will focus on Safety Recall H441 Battery Energy Control Module (BECM) Software Update.

The format will be a Microsoft Teams Live Event, however Microsoft Office products are not required, and the conference is accessible from any web enabled device by clicking [here](#).

A few points to note regarding the call:

- The conference call is accessed by the web link above only; no phone dial-in is possible
- The invite is sent using the dealer email system, not individual email addresses or a mailing list. If you have a counterpart who has not received the invite but believes they should have, they should contact their local dealer email administrator to ensure their profile is set-up correctly
- When joining the call, please enter your details so that...
 - we know who we have on the call
 - if you raise a question during the call using the live Q&A function, this detail will automatically be added so we know who to contact in the case of a follow-up
- After the call, the Q&A will be added to the deck presented then uploaded to GRP2.0. I will also follow-up with an email to the same mailing list who receive this invite with the complete deck attached as a pdf document
- We recognise that not all service advisor personnel will be able to join the live webinar, so please ensure you share the content of the call with your teams

On behalf of the technical services team, we look forward to joining you all on this month's call.

Regards,

Mike Mooney
Product Investigation Manager

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