

23S22 Electronic Communication to Customers on May 9, 2023

Safety Recall 23S22

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On your vehicle, the steering column upper shaft coupler bolts may not have been re-installed or torqued to specification during a plant on-site modification repair.

A missing or improperly torqued bolt that secures the steering column upper shaft coupler can result in separation of steering system adjoining components, resulting in loss of steering control, which can increase the risk of a crash.

Ford Motor Company has authorized your dealer to visually inspect the steering column upper shaft coupler fasteners. If both are present, technician will verify torque on both fasteners. If one or both are missing, replace with new fasteners and torque to specification.

Please contact your local dealer or the Ford Customer Relationship Center (1-833-807-3673) to schedule a service appointment.



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