

CUSTOMER SERVICE



RECALL N789 & N798

SAFETY RECALL N789 – SECOND ROW SEAT ARMREST STOWAGE COMPARTMENT LATCH	
AFFECTED MODELS	22-23MY Range Rover 23MY Range Rover Sport
VOLUME AFFECTED	US 12,587 CAN 832
REPAIR	A concern has been identified where the second-row seat armrest stowage compartment latch may fail preventing the cover from being correctly latch closed. This is a non-compliance. Retailers are to replace the latch with a new service part.
REPAIR TIME	0.1 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin Notification: May 18th, 2023 Repair bulletin was published on July 25th, 2023
Notes	Owners were notified via mail on July 28 <sup>th</sup> , 2023

SAFETY RECALL N798 REAR SIDE DOOR LATCH WATER INGRESS – USA ONLY	
AFFECTED MODELS	17-20MY Discovery
VOLUME AFFECTED	US 29,861
REPAIR	A concern has been identified on certain vehicles where customers have reported a rear passenger door is unlatched when in the closed position and no reported indication provided of an unlatched condition on the instrument cluster. Some customers have reported that a rear passenger door has opened while the vehicle was in motion. Affected vehicles will be repaired by disabling the Unilatch Keyless vehicle (KV) entry function on both rear side doors.
REPAIR TIME	1.6hrs + DiDo
CAMPAIGN LAUNCH	Admin Bulletin notification on June 15th, 2023 Repair publication is imminent, pending receipt of parts stock.
Notes	Owners were notified via mail on July 28 <sup>th</sup> , 2023