IMPORTANT SAFETY RECALL INFORMATION

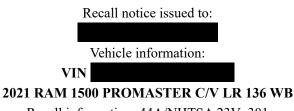
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URGENT SAFETY RECALL NOTICE

Your 2021 RAM 1500 PROMASTER C/V LR 136 WB is under recall for Park Engagement.

To schedule your recall repair contact your dealership or the FCA US Recall Team at <u>1-800-853-1403</u>.



Recall information: 44A/NHTSA 23V- 301

Visit <u>recalls.mopar.com</u> for more information or call the FCA US Recall Team at 1-800-853-1403

Details of the Recall

The transmission on your vehicle may not allow the park pawl to fully engage the park gear due to debris interference. A partially engaged park pawl may lead to a vehicle roll away increasing the likelihood of a vehicle crash without prior warning and/or injury to those in or around the vehicle.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer update the Powertrain Control Module (PCM) calibration software, and inspect, and if necessary, replace, the transmission or components within the transmission. The estimated repair time is about 30 minutes for the PCM software update. Additional time will be required if the transmission or components within the transmission require replacement. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

How do I schedule my **FREE** repair?

♦ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC Team 1-800-853-1403 recalls.mopar.com