

IMPORTANT SAFETY RECALL INFORMATION

Issued in Accordance
With Federal Law



URGENT SAFETY RECALL NOTICE

Your **2021 RAM 3500 PROMASTER C/V HR 159 EXT** is under recall for Park Engagement.

**To schedule your recall repair contact your dealership or the FCA
US Recall Team at [1-800-853-1403](tel:1-800-853-1403).**

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN [REDACTED]

2021 RAM 3500 PROMASTER C/V HR 159 EXT

Recall information: 61A/NHTSA 23V- 301

Visit recalls.mopar.com for more information or call the FCA US Recall Team at
[1-800-853-1403](tel:1-800-853-1403)

Details of the Recall

The transmission on your vehicle may not allow the park pawl to fully engage the park gear due to debris interference. A partially engaged park pawl may lead to a vehicle roll away increasing the likelihood of a vehicle crash without prior warning and/or injury to those in or around the vehicle.

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will update the Powertrain Control Module (PCM) calibration software, and replace components within the transmission, or inspect, and if necessary, replace the transmission. The estimated repair time is four hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service

appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

1-800-853-1403

recalls.mopar.com